

Midwest Kidney Network Patient and Family Engagement

Midwest Kidney Network
Quality Improvement Project Introduction
May 2022-April 2023

Improve Patient and Family Engagement at the Facility Level

Goals

In patients with end stage renal disease:

- 20% increase in number of facilities that integrate patients in their Quality Assurance and Performance Improvement (QAPI) meetings
- 20% increase in facilities that successfully assist patients to develop a life plan from which the facility develops the dialysis plan of care.
- 10% increase in the number of facilities that support a peer mentoring program utilizing modules developed by the ESRD NCC

Strategies

- Incorporate patient's voice in all Network activities
- Patient Family Engagement Advisory coalition
- Identifying best practices through high performing facilities and sharing with all facilities in network region
- Data driven analysis with strategic implementation through technical assistance

Next Steps

- Review data for facilities through Survey Monkey questionnaire.
- Facilities not meeting goals will be asked to do a root cause analysis.
- Assess regional issues and use a 4-month Plan Do Study Act (PDSA) plan to identify and develop actions to mitigate issues
- Evaluate or create educational content materials or mediums for sharing on topic related to patient engagement in ESRD patients

**Thanks for all you do for your patients and
your willingness to partner with the
Midwest Kidney Network in improving the
quality of life for end stage renal disease
patients.**

